STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	15G313	A. BUILDING 00 B. WING	08/17/2012

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARC OF NORTHWEST INDIANA INC, THE	19038 MISSISSIPPI ST HEBRON, IN 46341

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W0000	This visit was for an extended annual recertification and state licensure survey. Dates of survey: August 13, 14, 15, 16 and 17, 2012 Facility number: 000832 Provider number: 15G313 AIM number: 100249150 Surveyor: Christine Colon, Medical Surveyor III/QMRP The following deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review was completed on 8/27/12 by Tim Shebel, Medical Surveyor III.	W0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0104	483.410(a)(1) GOVERNING BODY The governing body must exercise general policy, budget, and operating direction over the facility. Based on record review and interview, the governing body failed for 5 of 5 clients living at the group home (clients #1, #2, #3, #4 and #5) to exercise operating direction over the facility to complete routine maintenance. Findings include: An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. Upon entering client #1, #2, #3, #4 and #5's home, the left half of the living room couch was sunk in and the living room carpet had dark black stains throughout. An interview with Direct Support Professional (DSP) #1 was conducted on 8/13/12 at 4:50 P.M.. When asked how long the living room couch had been broken and the carpeting had stains, DSP #1 stated "I don't know, since I've been here." When asked how long that was, DSP #1 stated "Two months." An interview with the Area Manager (AM) was conducted on 8/17/12 at 2:15	W0104	The Area Manager will have the carpet professionally cleaned within the next 30 days. Maintenance will repair all damaged areas/items within the next 30 days. To ensure future compliance, the Property Director, Maintenance Crew, Area Manager, and staff will monitor the condition of the carpet and home monthly and notify the appropriate persons of any changes. The Property Director, Maintenance crew, Area Manager, and staff will monitor the home quarterly thereafter.	09/16/2012

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	P.M.. When asked how often maintenance repair checks were conducted at the group home, the AM stated, "Monthly." No further documentation was available for review to indicate when the maintenance concerns would be addressed. 9-3-1(a)			

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W0125	483.420(a)(3) PROTECTION OF CLIENTS RIGHTS The facility must ensure the rights of all clients. Therefore, the facility must allow and encourage individual clients to exercise their rights as clients of the facility, and as citizens of the United States, including the right to file complaints, and the right to due process. Based on record review and interview, for 1 of 4 sampled clients (client #4), the facility failed to ensure the client's rights by not obtaining a health care representative or legally sanctioned decision maker to assist in medical decisions. Findings include: An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. During the entire observation period client #4 sat in his wheelchair and complained of pain to his bottom and side. A morning observation was conducted at the group home on 8/14/12 from 5:40 A.M. until 7:10 A.M.. During the entire observation client #4 sat in his wheelchair. A facility owned day program observation	W0125	Client #4 does have family that is involved in his medical care. The Community Services Nurse has re-trained on alternative seating for this client. To ensure future compliance, the Community Services will review repositioning charts to ensure that this client is repositioned throughout the day. Community Services Nurse and Service Coordinator will visit the home bi-monthly to check for compliance. 9/27/12 This client is in the process of obtaining a guardian through Northwest Indiana Guardianship Services. All paperwork has been submitted To ensure future compliance, Service Coordinator will ensure that the Health Care Rep for all clients are informed of any changes in medical condition, as well as the results of all medical appointments.	09/16/2012

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	was conducted on 8/14/12 from 11:20 A.M. until 12:40 P.M.. At 11:45 A.M., the Health and Safety Tech (HST) entered the room and asked the day program Direct Support Professionals (DSP)s what time client #4's dressing gets changed. DSPs #5 and #6 indicated at 2:30 P.M.. Client #4 sat in his wheelchair during the entire observation period. A review of client #4's record was conducted at the facility's administrative office on 8/15/12 at 2:15 P.M.. Review of client #4's Individual Support Plan (ISP) dated 3/21/12 indicated: "Legal Status: Self...Individual's Diagnosis: Seizure Disorder, OBS (Organic Brain Syndrome), Bilateral hip prosthesis, Constipation, skin breakdown...Will learn the 6 rights of medication...Will learn to toilet self by letting staff know he has to use toilet...Receives anti seizure medications...uses wheelchair with a harness and a shoulder brace (for separated shoulders)...risk plans for mobility and pain...constipation-receives cod liver oil...Fall risk plan (due to arthritis). "General Risk factors Assessment" dated 3/21/12 indicated: "Currently taking more than one anticonvulsant and at least one psychoactive medication...Has had an acute health problem/illness in past 12 months, bowel obstruction, cellulitis			

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	(right hand)...Receives medication routinely for constipation including suppositories and enemas...Cod liver oil...Is unaware of environmental dangers. Monitored and supervised by staff...Requires verbal or physical assistance for transfers...One or more falls in past 12 months. Has Risk Plan...Has joint limitations or skeletal deformities....Has bilateral hip prosthesis...Spends 2 hours or more per day in a wheelchair or other mobility device. "Diagnosed with seizure disorder or has new onset...Has risk plan...Currently taking more than one medication for seizures...Has a psychiatric diagnosis, Organic Brain Syndrome...Receives Geodon as prescribed by neurologist...Has or has had chronic health problems /illnesses...has had an acute health problem/illness in past 12 months...has had an ER (emergency room) visit, admission to outside facility or infirmary for treatment of acute or chronic health problem in past 12 months." An interview with the Service Coordinator (SC) was conducted at the facility's administrative office on 8/17/12 at 2:00 P.M.. The SC indicated client #4 did not have a Health Care Representative or legally sanctioned decision maker to assist in making medical decisions and			

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	was not capable of making medical decisions independently. 9-3-2(a)			

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W0192	483.430(e)(2) STAFF TRAINING PROGRAM For employees who work with clients, training must focus on skills and competencies directed toward clients' health needs. Based on observation, record review and interview, the facility failed for 1 of 2 clients observed during medication administration (client #2) by staff not demonstrating skills and competency to administer medications as prescribed. Findings include: An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. At 5:25 P.M., client #2 received his evening prescribed medications. Direct Support Professional (DSP) #2 administered his "Simvastatin 40 mg (milligram) tablet (cholesterol)...1 tablet orally once a day with supper." Client #2 did not take his medication with supper or food. At 6:35 P.M., client #2 was observed eating his dinner. A request for staff training records was made on 8/14/12 at 3:50 P.M.. No training records were submitted for the staff who worked at this group home to indicate each staff were trained on client specific needs.	W0192	The Community Services, Nurses will retrain DSPs on following medication orders, repositioning schedules and pain assessment. To ensure future compliance, the Community Services Nurse will visit the home weekly for 3 months and bi-monthly thereafter.	09/16/2012

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	A review of the facility's employee records was conducted on 8/17/12 at 1:00 P.M.. Review of the employee records failed to indicate any training for any staff who worked at the group home on training and protocol on client #4's repositioning and seating needs, pain assessment and how client #4's wound dressing should be monitored. A second request for staff training records was made on 8/17/12 at 1:45 P.M.. No training records were submitted for review. An interview with the nurse was conducted on 8/15/12 at 1:15 P.M.. The nurse indicated staff should administer all medications as prescribed. The nurse further indicated staff should follow directions on medication labels on medication packets. 9-3-3(a)			

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W0248	483.440(c)(7) INDIVIDUAL PROGRAM PLAN A copy of each client's individual plan must be made available to all relevant staff, including staff of other agencies who work with the client, and to the client, parents (if the client is a minor) or legal guardian. Based on record review and interview, the facility failed to have updated Individual Support Plans (ISP) for 1 of 3 sampled clients (client #3), available for all staff who worked at the facility owned day program. Findings include: Client #3's records were reviewed at the day program on 8/14/12 at 11:45 A.M. Review of client #3's record failed to indicate an ISP. No further documentation was available for review to indicate client #3's current ISP was available for staff who worked with the client at the day program. Interview with day program Direct Service Professional (DSP) #6 was conducted on 8/14/12 at 11:50 A.M.. DSP #6 indicated client #3's most current ISP was not available for the day program staff. A review of client #3's record was	W0248	The ISPs were distributed to the day program and the group home by the assigned Individual Program Coordinator. To ensure future compliance, a tracking system to monitor the distribution of the ISP will be developed and maintained by the Lead Service Coordinator.	09/16/2012

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	conducted at the facility's administrative office on 8/15/12 at 2:30 P.M.. The record indicated a most current ISP dated 3/12/12. An interview with the Service Coordinator (SC) was conducted on 8/17/12 at 2:00 P.M.. The SC indicated the day program staff should have a current ISP for client #3. 9-3-4(a)			

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W0249	483.440(d)(1) PROGRAM IMPLEMENTATION As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan. Based on observation, record review, and interview, the facility failed to implement written objectives during times of opportunity for 3 of 5 clients residing at the group home (clients #1, #2 and #4). Findings include: An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. At 4:50 P.M., Direct Support Professional (DSP) #1 checked the pot with already prepared chicken leg quarters. At 5:00 P.M., clients #1, #2, #3, #4 and #5 returned to the group home from day program. Client #2 did not assist in preparing the main course for dinner. During the entire observation client #1 was not prompted and did not wear eyeglasses. At 5:25 P.M., client #2 received his evening medications from DSP #2. Client #2 did not identify the 6 rights of two of his	W0249	The Service Coordinator will retrain DSPs on implementation of objectives and document training. To ensure future compliance, the Service Coordinator will observe implementation of the program objectives twice monthly for three consecutive months and bi-monthly thereafter.	09/16/2012

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	medications. At 6:25 P.M., client #4 received his evening medications. Client #4 did not learn the 6 rights of medication. A morning observation was conducted at the group home on 8/14/12 from 5:40 A.M. until 7:10 A.M.. During the entire observation client #1 was not prompted and did not wear his eyeglasses. A facility owned day program observation was conducted on 8/14/12 from 11:20 P.M. until 12:40 P.M.. During the entire observation period client #1 was not prompted and did not wear his eyeglasses. A review of client #1's record was conducted at the facility's administrative office on 8/15/12 at 12:15 P.M.. The record indicated a most current Individual Support Plan (ISP) dated 3/5/12 which indicated: "Will increase his self care skills by learning to wear his glasses." A review of client #2's record was conducted at the facility's administrative office on 8/15/12 at 12:50 P.M.. The record indicated a most current ISP dated 3/29/12 which indicated: "Will identify the 6 rights of two of his medications...will learn to prepare a main dish."			

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	A review of client #4's record was conducted at the facility's administrative office on 8/15/12 at 2:00 P.M.. The record indicated a most current ISP dated 3/21/12 which indicated: "Will learn the 6 rights of medication." The Service Coordinator (SC) was interviewed on 8/17/12 at 2:00 P.M.. The SC stated client objectives should be implemented "during all times of opportunity." 9-3-4(a)			

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W0331	483.460(c) NURSING SERVICES The facility must provide clients with nursing services in accordance with their needs. Based on record review, observation and interview, the facility failed for 1 of 4 sampled clients (client #4) by not ensuring he received nursing services according to his medical needs. Findings include: A review of the facility's Bureau of Developmental Disability Services (BDDS) reports was conducted on 8/13/12 at 2:25 P.M.. Review of the reports indicated: Report dated 1/3/12...Date of Knowledge: 1/5/12...Submitted Date: 1/6/12: "Received an email from staff on 1/3/12 at approx. 9:00 a.m. stating that client was starting to get some skin breakdown around his thigh areas where the pull ups sits (sic)...client was taken to the Dr. on 1/4/12 for an evaluation with the recommendation to monitor and follow up on 1/11/2. After reviewing the statements of people working at Mississippi and office staff there does not seem to be a uniform method of managing [client #4]'s incontinence. During sleep	W0331	The Community Services Nurse will review repositioning charts to ensure that this client is repositioned throughout the day. The Community Services Nurse will re-train staff on using pain assessment tools, responding appropriately to pain and alternative seating for clients in wheelchairs. To ensure future compliance, the Community Services Nurse and Service Coordinator will visit the home bi-monthly to check progress of wound healing.9/26/12 Community Services Nurse re-trained all DSPs to document changes in skin condition on the Skin Assessment Sheet as well as documenting on re-positioning form. These are sent to the Nurse once a week for review. To ensure future compliance, the Community Services Nurse will visit the home bi-monthly as well as reviewing sheets for completion.	09/16/2012

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	time some staff change dry depends others check for urine and allow [client #4] to sleep. Recommend Nursing staff evaluate [client #4]'s risk and treatment to standardized (sic) a schedule be implemented as part of his skin incontinence risk plan." Report dated 3/16/12...Date of Knowledge: 3/22/12...Submitted Date: 3/22/12: "Received an incident report today, 3/22/12 stating that while assisting [client #4] to get dressed, staff found an open sore on his left buttock cheek. It is small, about the size of a thumb tack...Sent to [Hospital name Wound Clinic]. New Treatment: apply Bacitracin Ointment (wound ointment) daily and cover with a bandage and reposition frequently in his wheelchair. Return 3/27/12 for follow-up...Describe systemic actions being taken to assume health and safety issues...The ulcer is unstageable...Has a diagnosis of orthopedic hip injury that keeps him immobile which may contribute to ulcer development...Yes there is a positioning schedule...His level of mobility is chair bound...Yes there is a toileting schedule in place...Pain is monitored by client. Client states when he is in pain...There is no decubitus tracking log...Staff have been trained on decubitus prevention."			

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	An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. During the entire observation period client #4 complained of pain to his bottom and side. Direct Support Professional #1 and #2 did not respond to client #4's complaints of pain. Client #4 sat in his wheelchair with no cushion beneath him while he watched television, received his medications and ate dinner. Client #4 was not prompted and did not get out of his wheelchair and was not repositioned. A morning observation was conducted at the group home on 8/14/12 from 5:40 A.M. until 7:10 A.M.. During the entire observation client #4 sat in his wheelchair with no cushion beneath him and was not repositioned. A facility owned day program observation was conducted on 8/14/12 from 11:20 P.M. until 12:40 P.M.. During the entire observation period client #4 sat in his wheelchair with no cushion and was not repositioned. An interview with client #4 was conducted on 8/14/12 at 12:20 P.M.. When asked if he would like to be taken out of his wheelchair at his home and while at the day program, client #4 stated "Yes I would."			

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	15G313	A. BUILDING 00 B. WING	08/17/2012

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	A review of client #4's records was conducted on 8/15/12 at 2:00 P.M.. Review of client #4's record indicated: Wound clinic notation dated 3/20/12: "Wound: 0.7 cm (centimeters) x 0.4 cm x 0.1 cm...100% pale pink...cleanse wound daily with normal saline...Education: off loading...return in 1 week." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 3/27/12: "Wound: 0.8 cm x 0.6 cm x 0.1 cm...Non healing left ischial (lowest part of the three major bones of the pelvis) wound...Cleanse wound with normal saline daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/3/12: "Wound: 0.9 cm x 0.7 cm x 0.1 cm ...Non healing wound...Cleanse wound with normal saline daily...Bactroban (antibiotic wound ointment) twice daily." Further review of the record failed to			

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	indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/10/12: "Wound: 0.8 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/19/12: "Patient seen in wound clinic, left ischial wound persist. Have been using bactroban. Area was debrided, will switch to santyl (wound ointment)daily...Cleanse wound with normal saline daily...Santyl daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/24/12: "Wound: 0.7 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of			

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	the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/1/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...90% pink...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/8/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Healing wound...Seven day...Aquacel (wound dressing)...Do not remove or get wet." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/15/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline...Change every 3 days...Hydrocollord (wound dressing)." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound,			

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	changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/22/12: "Wound: 0.6 cm x 0.4 cm x 0.1 cm...Cleanse with normal saline...Change every 3 days...Hydrocollord...Education: Off loading." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/29/12: "Wound: 1.0 cm x 0.5 cm x 0.1 cm...100% pink...superficial...Non healing wound...Lidocaine 5% topical ointment...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue (wound dressing)...Education: Use cushion in wheelchair while sitting." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 6/5/12: "Poorly healing wound... 0.5 cm x 0.5 cm x 0.1 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Further review			

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	of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 6/12/12: "Non healing wound... 0.9 cm x 0.5 cm x 0.1 cm...Superficial pale...Cleanse wound with normal saline, change dressing every other day...Aquacel...Change outer dressing if soiled." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 6/21/12: "Non healing wound... 0.8 cm x 0.8 cm x 0.1 cm...100% pale pink wound...Poorly healing wound...Cleanse wound with normal saline daily...Santyl...Off loading...Aquacel." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 7/12/12: "Poorly healing wound... 0.9 cm x 0.7 cm x 0.1 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or			

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	get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 7/19/12: "Non healing wound... 0.6 cm x 0.5 cm x 0.1 cm...Non healing wound...100% pale...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 7/26/12: "Non healing wound... 0.5 cm x 0.5 cm x 0.1 cm...Pale...Non healing wound...Seven day dressing...Idoflex pad (wound dressing)...Do not remove." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 8/2/12: "Poorly healing wound... 1 cm x 0.8 cm x 0.1 cm...Pale...Non healing wound...Apply cellerate (antibiotic ointment) to wound bed every other day,			

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	do not remove cellerate from wound bed just reapply more on each dressing." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 8/9/12: "Non healing wound... 0.8 cm x 0.4 cm x 0.2 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. A confidential interview with DSPs #16 and #17 was conducted. DSP #16 stated "I don't know how they expect [client #4] to heal when they never get him out of his wheelchair. When asked if client #4 had a repositioning schedule/alternative seating schedule, both DSP #16 and #17 stated "No." When asked if staff documented body checks on client #4, both DSP #16 and #17 stated "No." When asked if they were trained on how to care for client #4's wound, DSPs #16 and #17 stated "No." When asked if there was a pain assessment tool used to monitor client #4's complaints of pain,			

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	both DSPs #16 and #17 stated "No." When asked if nursing staff changes client #4's wound bandaging, DSPs #16 and #17 stated "No." A review of the facility's employee records was conducted on 8/17/12 at 1:00 P.M.. Review of the employee records failed to indicate any training for any staff who worked at the group home and the facility owned day program on training and protocol on client #4's repositioning and seating needs, pain assessment and how client #4's wound dressing should be monitored. An interview with the group home nurse was conducted on 8/15/12 at 2:25 P.M.. The nurse stated "This Sunday was the first time I went to the group home and I discovered there are things that need to be in place for [client #4]." The nurse indicated there was no documentation available for review to indicate a repositioning/alternative seating schedule for client #4. The nurse also indicated there was no documentation available for review to indicate staff conducted body checks on client #4 to check for skin break down. When asked if there was a pain assessment tool used for client #4's complaints of pain, the nurse indicated there was not. When asked if there was any documentation available for review to			

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	indicate all staff working with client #4 were trained on his medical needs, she indicated there was not. When asked if there was any documentation available for review to indicate nursing staff monitored and changed dressing of client #4's wound, the nurse answered "No." 9-3-6(a)			

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W0334	483.460(c)(3)(i) NURSING SERVICES Nursing services must include, for those clients certified as not needing a medical care plan, a review of their health status which must be by a direct physical examination. Based on record review, observation and interview, the facility failed to provide nursing services based on direct physical examinations for changes in the clients' health conditions involving 1 of 1 client (client #4) who resided in the group home, who had skin breakdown and who did not have a medical care plan. Findings include: A review of the facility's Bureau of Developmental Disability Services (BDDS) reports was conducted on 8/13/12 at 2:25 P.M.. Review of the reports indicated: Report dated 1/3/12...Date of Knowledge: 1/5/12...Submitted Date: 1/6/12: "Received an email from staff on 1/3/12 at approx. 9:00 a.m. stating that client was starting to get some skin breakdown around his thigh areas where the pull ups sits (sic)...client was taken to the Dr. on 1/4/12 for an evaluation with the recommendation to monitor and follow	W0334	Community Services Nurse will visit the group home weekly to assess healing progress of this wound. The Community Services Nurse will also review the repositioning sheets to ensure client is receiving alternate seating. To ensure future compliance, the Community Services Nurse will visit the home weekly until wound heals and at least bi-monthly thereafter. 9/27/12Community Services Nurse re-trained all DSPs to document changes in skin condition on the Skin Assessment Sheet as well as documenting on re-positioning form. These are sent to the Nurse once a week for review. To ensure future compliance, the Community Services Nurse will visit the home bi-monthly as well as reviewing sheets for completion.	09/16/2012

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	up on 1/11/2. After reviewing the statements of people working at Mississippi and office staff there does not seem to be a uniform method of managing [client #4]'s incontinence. During sleep time some staff change dry depends others check for urine and allow [client #4] to sleep. Recommend Nursing staff evaluate [client #4]'s risk and treatment to standardized (sic) a schedule be implemented as part of his skin incontinence risk plan." Report dated 3/16/12...Date of Knowledge: 3/22/12...Submitted Date: 3/22/12: "Received an incident report today, 3/22/12 stating that while assisting [client #4] to get dressed, staff found an open sore on his left buttock cheek. It is small, about the size of a thumb tack...Sent to [Hospital name Wound Clinic]. New Treatment: apply Bacitracin Ointment (wound ointment) daily and cover with a bandage and reposition frequently in his wheelchair. Return 3/27/12 for follow-up...Describe systemic actions being taken to assume health and safety issues...The ulcer is unstageable...Has a diagnosis of orthopedic hip injury that keeps him immobile which may contribute to ulcer development...Yes there is a positioning schedule...His level of mobility is chair bound...Yes there is a toileting schedule			

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	in place...Pain is monitored by client. Client states when he is in pain...There is no decubitus tracking log...Staff have been trained on decubitus prevention." An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. During the entire observation period client #4 complained of pain to his bottom and side. Direct Support Professional #1 and #2 did not respond to client #4's complaints of pain. Client #4 sat in his wheelchair with no cushion beneath him while he watched television, received his medications and ate dinner. Client #4 was not prompted and did not get out of his wheelchair and was not repositioned. A morning observation was conducted at the group home on 8/14/12 from 5:40 A.M. until 7:10 A.M.. During the entire observation client #4 sat in his wheelchair with no cushion beneath him and was not repositioned. A facility owned day program observation was conducted on 8/14/12 from 11:20 P.M. until 12:40 P.M.. During the entire observation period client #4 sat in his wheelchair with no cushion and was not repositioned. An interview with client #4 was			

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	conducted on 8/14/12 at 12:20 P.M.. When asked if he would like to be taken out of his wheelchair at his home and while at the day program, client #4 stated "Yes I would." A review of client #4's records was conducted on 8/15/12 at 2:00 P.M.. Review of client #4's record indicated: Wound clinic notation dated 3/20/12: "Wound: 0.7 cm (centimeters) x 0.4 cm x 0.1 cm...100% pale pink...cleanse wound daily with normal saline...Education: off loading...return in 1 week." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 3/27/12: "Wound: 0.8 cm x 0.6 cm x 0.1 cm...Non healing left ischial (lowest part of the three major bones of the pelvis) wound...Cleanse wound with normal saline daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/3/12:			

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	"Wound: 0.9 cm x 0.7 cm x 0.1 cm ...Non healing wound...Cleanse wound with normal saline daily...Bactroban (antibiotic wound ointment) twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/10/12: "Wound: 0.8 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/19/12: "Patient seen in wound clinic, left ischial wound persist. Have been using bactroban. Area was debrided, will switch to Santyl (antibiotic wound ointment) daily...Cleanse wound with normal saline daily...Santyl daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/24/12:			

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	"Wound: 0.7 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/1/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...90% pink...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/8/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Healing wound...Seven day...Aquacel (wound dressing)...Do not remove or get wet." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/15/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Non healing wound...Cleanse wound with			

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	normal saline...Change every 3 days...Hydrocollord (wound dressing)." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/22/12: "Wound: 0.6 cm x 0.4 cm x 0.1 cm...Cleanse with normal saline...Change every 3 days...Hydrocollord...Education: Off loading." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/29/12: "Wound: 1.0 cm x 0.5 cm x 0.1 cm...100% pink...superficial...Non healing wound...Lidocaine 5% topical ointment...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue (wound dressing)...Education: Use cushion in wheelchair while sitting." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound.			

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	Wound clinic notation dated 6/5/12: "Poorly healing wound... 0.5 cm x 0.5 cm x 0.1 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 6/12/12: "Non healing wound... 0.9 cm x 0.5 cm x 0.1 cm...Superficial pale...Cleanse wound with normal saline, change dressing every other day...Aquacel...Change outer dressing if soiled." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 6/21/12: "Non healing wound... 0.8 cm x 0.8 cm x 0.1 cm...100% pale pink wound...Poorly healing wound...Cleanse wound with normal saline daily...Santyl...Off loading...Aquacel." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound.			

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	Wound clinic notation dated 7/12/12: "Poorly healing wound... 0.9 cm x 0.7 cm x 0.1 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 7/19/12: "Non healing wound... 0.6 cm x 0.5 cm x 0.1 cm...Non healing wound...100% pale...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 7/26/12: "Non healing wound... 0.5 cm x 0.5 cm x 0.1 cm...Pale...Non healing wound...Seven day dressing...Idoflex pad (wound dressing)...Do not remove." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound.			

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	Wound clinic notation dated 8/2/12: "Poorly healing wound... 1 cm x 0.8 cm x 0.1 cm...Pale...Non healing wound...Apply cellerate (antibiotic ointment) to wound bed every other day, do not remove cellerate from wound bed just reapply more on each dressing." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 8/9/12: "Non healing wound... 0.8 cm x 0.4 cm x 0.2 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. An interview with the group home nurse was conducted on 8/15/12 at 2:25 P.M.. The nurse indicated no facility staff tracking for client #4's physical examination for skin status was available for review. The nurse indicated no documentation was available for review to determine when staff monitored changes in client #4's skin integrity or client #4's medical needs. The nurse			

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	indicated the facility group home staff and day program staff changed client #4's wound dressings, and indicated no facility documentation nor facility monitoring system of direct physical examinations for client #4's skin breakdown was available for review. 9-3-6(a)			

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W0338	483.460(c)(3)(v) NURSING SERVICES Nursing services must include, for those clients certified as not needing a medical care plan, a review of their health status which must result in any necessary action (including referral to a physician to address client health problems). Based on record review, observation and interview, the facility's nursing services failed for 1 of 1 client residing at the group home, with skin breakdown and no medical care plan (client #4), to review, reassess and take necessary actions to address his identified health concerns. Findings include: A review of the facility's Bureau of Developmental Disability Services (BDDS) reports was conducted on 8/13/12 at 2:25 P.M.. Review of the reports indicated: Report dated 1/3/12...Date of Knowledge: 1/5/12...Submitted Date: 1/6/12: "Received an email from staff on 1/3/12 at approx. 9:00 a.m. stating that client was starting to get some skin breakdown around his thigh areas where the pull ups sits (sic)...client was taken to the Dr. on 1/4/12 for an evaluation with the recommendation to monitor and follow	W0338	The Community Services Nurse will review repositioning charts to ensure that this client is repositioned throughout the day. The Community Services Nurse will re-train staff on using pain assessment tools, responding appropriately to pain and alternative seating for clients in wheelchairs. Community Services Nurse will visit the group home weekly to assess healing progress of this wound. The Community Services Nurse will also review the repositioning sheets to ensure client is receiving alternate seating. To ensure future compliance, the Community Services Nurse will visit the home weekly until wound heals, and at least bi-monthly thereafter.	09/16/2012

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	up on 1/11/2. After reviewing the statements of people working at Mississippi and office staff there does not seem to be a uniform method of managing [client #4]'s incontinence. During sleep time some staff change dry depends others check for urine and allow [client #4] to sleep. Recommend Nursing staff evaluate [client #4]'s risk and treatment to standardized (sic) a schedule be implemented as part of his skin incontinence risk plan." Report dated 3/16/12...Date of Knowledge: 3/22/12...Submitted Date: 3/22/12: "Received an incident report today, 3/22/12 stating that while assisting [client #4] to get dressed, staff found an open sore on his left buttock cheek. It is small, about the size of a thumb tack...Sent to [Hospital name Wound Clinic]. New Treatment: apply Bacitracin Ointment (wound ointment) daily and cover with a bandage and reposition frequently in his wheelchair. Return 3/27/12 for follow-up...Describe systemic actions being taken to assume health and safety issues...The ulcer is unstageable...Has a diagnosis of orthopedic hip injury that keeps him immobile which may contribute to ulcer development...Yes there is a positioning schedule...His level of mobility is chair bound...Yes there is a toileting schedule			

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	in place...Pain is monitored by client. Client states when he is in pain...There is no decubitus tracking log...Staff have been trained on decubitus prevention." An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. During the entire observation period client #4 complained of pain to his bottom and side. Direct Support Professional #1 and #2 did not respond to client #4's complaints of pain. Client #4 sat in his wheelchair with no cushion beneath him while he watched television, received his medications and ate dinner. Client #4 was not prompted and did not get out of his wheelchair and was not repositioned. A morning observation was conducted at the group home on 8/14/12 from 5:40 A.M. until 7:10 A.M.. During the entire observation client #4 sat in his wheelchair with no cushion beneath him and was not repositioned. A facility owned day program observation was conducted on 8/14/12 from 11:20 P.M. until 12:40 P.M.. During the entire observation period client #4 sat in his wheelchair with no cushion and was not repositioned. An interview with client #4 was			

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	conducted on 8/14/12 at 12:20 P.M.. When asked if he would like to be taken out of his wheelchair at his home and while at the day program, client #4 stated "Yes I would." A review of client #4's records was conducted on 8/15/12 at 2:00 P.M.. Review of client #4's record indicated: Wound clinic notation dated 3/20/12: "Wound: 0.7 cm (centimeters) x 0.4 cm x 0.1 cm...100% pale pink...cleanse wound daily with normal saline...Education: off loading...return in 1 week." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 3/27/12: "Wound: 0.8 cm x 0.6 cm x 0.1 cm...Non healing left ischial (lowest part of the three major bones of the pelvis) wound...Cleanse wound with normal saline daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/3/12:			

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	"Wound: 0.9 cm x 0.7 cm x 0.1 cm ...Non healing wound...Cleanse wound with normal saline daily...Bactroban (antibiotic wound ointment) twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/10/12: "Wound: 0.8 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/19/12: "Patient seen in wound clinic, left ischial wound persist. Have been using bactroban. Area was debrided, will switch to Santyl (antibiotic wound ointment) daily...Cleanse wound with normal saline daily...Santyl daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 4/24/12:			

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	"Wound: 0.7 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/1/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...90% pink...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/8/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Healing wound...Seven day...Aquacel (wound dressing)...Do not remove or get wet." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/15/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Non healing wound...Cleanse wound with			

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	normal saline...Change every 3 days...Hydrocollord (wound dressing)." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/22/12: "Wound: 0.6 cm x 0.4 cm x 0.1 cm...Cleanse with normal saline...Change every 3 days...Hydrocollord...Education: Off loading." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 5/29/12: "Wound: 1.0 cm x 0.5 cm x 0.1 cm...100% pink...superficial...Non healing wound...Lidocaine 5% topical ointment...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue (wound dressing)...Education: Use cushion in wheelchair while sitting." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound.			

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	Wound clinic notation dated 6/5/12: "Poorly healing wound... 0.5 cm x 0.5 cm x 0.1 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 6/12/12: "Non healing wound... 0.9 cm x 0.5 cm x 0.1 cm...Superficial pale...Cleanse wound with normal saline, change dressing every other day...Aquacel...Change outer dressing if soiled." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 6/21/12: "Non healing wound... 0.8 cm x 0.8 cm x 0.1 cm...100% pale pink wound...Poorly healing wound...Cleanse wound with normal saline daily...Santyl...Off loading...Aquacel." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound.			

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	Wound clinic notation dated 8/2/12: "Poorly healing wound... 1 cm x 0.8 cm x 0.1 cm...Pale...Non healing wound...Apply cellerate (antibiotic ointment) to wound bed every other day, do not remove cellerate from wound bed just reapply more on each dressing." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound. Wound clinic notation dated 8/9/12: "Non healing wound... 0.8 cm x 0.4 cm x 0.2 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Further review of the record failed to indicate any nursing reassessment of the size, shape and color of the wound, changing of dressing or documentation by facility nursing staff of client #4's wound An interview with the group home nurse was conducted on 8/15/12 at 2:25 P.M.. The nurse stated "This Sunday was the first time I went to the group home and I discovered there are things that need to be in place for [client #4]." The nurse indicated there was no documentation available for review to indicate a repositioning/alternative seating schedule for client #4. The nurse also indicated			

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	15G313	A. BUILDING 00 B. WING	08/17/2012

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	there was no documentation available for review to indicate staff conducted body checks on client #4 to check for skin break down. When asked if there was a pain assessment tool used for client #4's complaints of pain, the nurse indicated there was not. When asked if there was any documentation available for review to indicate all staff working with client #4 were trained on his medical needs, she indicated there was not. When asked if there was any documentation available for review to indicate nursing staff monitored and changed dressing of client #4's wound, the nurse answered "No." 9-3-6(a)			

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W0340	483.460(c)(5)(i) NURSING SERVICES Nursing services must include implementing with other members of the interdisciplinary team, appropriate protective and preventive health measures that include, but are not limited to training clients and staff as needed in appropriate health and hygiene methods. Based on record review, observation and interview, the facility nursing services failed to assure staff were trained in health care needs for 1 of 4 sampled clients (client #4). Findings include: A review of the facility's Bureau of Developmental Disability Services (BDDS) reports was conducted on 8/13/12 at 2:25 P.M.. Review of the reports indicated: Report dated 1/3/12...Date of Knowledge: 1/5/12...Submitted Date: 1/6/12: "Received an email from staff on 1/3/12 at approx. 9:00 a.m. stating that client was starting to get some skin breakdown around his thigh areas where the pull ups sits...client was taken to the Dr. on 1/4/12 for an evaluation with the recommendation to monitor and follow up on 1/11/2. After reviewing the statements of people working at	W0340	The Community Services Nurse will review repositioning charts to ensure that this client is repositioned throughout the day. The Community Services Nurse will re-train staff on using pain assessment tools, responding appropriately to pain and alternative seating for clients in wheelchairs. Community Services Nurse will visit the group home weekly to assess healing progress of this wound. The Community Services Nurse will also review the repositioning sheets to ensure client is receiving alternate seating. To ensure future compliance, the Community Services Nurse will visit the home weekly until wound heals, and at least bi-monthly thereafter.	09/16/2012

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	Mississippi and office staff there does not seem to be a uniform method of managing [client #4]'s incontinence. During sleep time some staff change dry depends others check for urine and allow [client #4] to sleep. Recommend Nursing staff evaluate [client #4]'s risk and treatment to standardized (sic) a schedule be implemented as part of his skin incontinence risk plan." Report dated 3/16/12...Date of Knowledge: 3/22/12...Submitted Date: 3/22/12: "Received an incident report today, 3/22/12 stating that while assisting [client #4] to get dressed, staff found an open sore on his left buttock cheek. It is small, about the size of a thumb tack...Sent to Methodist Wound Clinic. New Treatment: apply Bacitracin Ointment daily and cover with a bandage and reposition frequently in his wheelchair. Return 3/27/12 for follow-up...Describe systemic actions being taken to assume health and safety issues...The ulcer is unstageable...Has a diagnosis of orthopedic hip injury that keeps him immobile which may contribute to ulcer development...Yes there is a positioning schedule...His level of mobility is chair bound...Yes there is a toileting schedule in place...Pain is monitored by client. Client states when he is in pain...There is no decubitus			

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	tracking log...Staff do not treat the decubitus, only the wound clinic treats the wound...Staff have been trained on decubitus prevention...Staff do not perform decubitus care." An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. During the entire observation period client #4 complained of pain to his bottom and side. Direct Support Professional #1 and #2 did not acknowledge client #4's complaints of pain. Client #4 sat in his wheelchair with no cushion beneath him while he watched television, received his medications and ate dinner. Client #4 was not prompted and did not get out of his wheelchair and was not repositioned. A morning observation was conducted at the group home on 8/14/12 from 5:40 A.M. until 7:10 A.M.. During the entire observation client #4 sat in his wheelchair with no cushion beneath him. A facility owned day program observation was conducted on 8/14/12 from 11:20 P.M. until 12:40 P.M.. During the entire observation period client #4 sat in his wheelchair with no cushion. An interview with client #4 was conducted on 8/14/12 at 12:20 P.M..			

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	When asked if he would like to be taken out of his wheelchair at his home and while at the day program, client #4 stated "Yes I would." A review of client #4's records was conducted on 8/15/12 at 2:00 P.M.. Review of client #4's record indicated: Wound clinic notation dated 3/20/12: "Wound: 0.7 cm (centimeters) x 0.4 cm x 0.1 cm...100% pale pink...cleanse wound daily with normal saline...Education: off loading...return in 1 week." Wound clinic notation dated 3/27/12: "Wound: 0.8 cm x 0.6 cm x 0.1 cm...Non healing left ischial (lowest part of the three major bones of the pelvis) wound...Cleanse wound with normal saline daily." Wound clinic notation dated 4/3/12: "Wound: 0.9 cm x 0.7 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban (antibiotic ointment) twice daily." Wound clinic notation dated 4/10/12: "Wound: 0.8 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily."			

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	Wound clinic notation dated 4/19/12: "Patient seen in wound clinic, left ischial wound persist. Have been using bactroban. Area was debrided, will switch to Santyl (antibiotic ointment)daily...Cleanse wound with normal saline daily...Santyl daily." Wound clinic notation dated 4/24/12: "Wound: 0.7 cm x 0.4 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Wound clinic notation dated 5/1/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...90% pink...Non healing wound...Cleanse wound with normal saline daily...Bactroban twice daily." Wound clinic notation dated 5/8/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Healing wound...Seven day...Aquacel (wound dressing)...Do not remove or get wet." Wound clinic notation dated 5/15/12: "Wound: 0.4 cm x 0.3 cm x 0.1 cm...Non healing wound...Cleanse wound with normal saline...Change every 3 days...Hydrocolloid (wound dressing)." Wound clinic notation dated 5/22/12: "Wound: 0.6 cm x 0.4 cm x 0.1			

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	cm...Cleanse with normal saline...Change every 3 days...Hydrocolloid...Education: Off loading." Wound clinic notation dated 5/29/12: "Wound: 1.0 cm x 0.5 cm x 0.1 cm...100% pink...superficial...Non healing wound...Lidocaine 5% topical ointment...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue (wound dressing)...Education: Use cushion in wheelchair while sitting." Wound clinic notation dated 6/5/12: "Poorly healing wound... 0.5 cm x 0.5 cm x 0.1 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Wound clinic notation dated 6/12/12: "Non healing wound... 0.9 cm x 0.5 cm x 0.1 cm...Superficial pale...Cleanse wound with normal saline, change dressing every other day...Aquacel...Change outer dressing if soiled." Wound clinic notation dated 6/21/12: "Non healing wound... 0.8 cm x 0.8 cm x 0.1 cm...100% pale pink wound...Poorly healing wound...Cleanse wound with normal saline daily...Santyl...Off loading...Aquacel."			

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	Wound clinic notation dated 7/12/12: "Poorly healing wound... 0.9 cm x 0.7 cm x 0.1 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." Wound clinic notation dated 7/19/12: "Non healing wound... 0.6 cm x 0.5 cm x 0.1 cm...Non healing wound...100% pale...Santyl...Do not remove or get wet...Hydrofera Blue." Wound clinic notation dated 7/26/12: "Non healing wound... 0.5 x 0.5 x 0.1...Pale...Non healing wound...Seven day dressing...Idoflex pad (wound dressing)...Do not remove." Wound clinic notation dated 8/2/12: "Poorly healing wound... 1 cm x 0.8 cm x 0.1 cm...Pale...Non healing wound...Apply cellerate (antibiotic ointment) to wound bed every other day, do not remove cellerate from wound bed just reapply more on each dressing." Wound clinic notation dated 8/9/12: "Non healing wound... 0.8 cm x 0.4 cm x 0.2 cm...Poorly healing wound...Seven day dressing...Santyl...Do not remove or get wet...Hydrofera Blue." A confidential interview with DSPs #16 and #17 was conducted. DSP #16 stated			

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	"I don't know how they expect [client #4] to heal when they never get him out of his wheelchair. When asked if client #4 had a repostioning schedule/alternative seating schedule, both DSP #16 and #17 stated "No." When asked if staff documented body checks on client #4, both DSp #16 and #17 stated "No." When asked if they were trained on how to care for client #4's wound, DSPs #16 and #17 stated "No." When asked if there was a pain assessment tool used to monitor client #4's complaints of pain, both DSPs #16 and #17 stated "No." When asked if nursing staff changes client #4's wound bandaging, DSPs #16 and #17 stated "No." A review of the facility's employee records was conducted on 8/17/12 at 1:00 P.M.. Review of the employee records failed to indicate any training for any staff who worked at the group home on training and protocol on client #4's repositioning and seating needs, pain assessment and how client #4's wound dressing should be monitored. An interview with the group home nurse was conducted on 8/15/12 at 2:25 P.M.. The nurse stated "This sunday was the first time I went to the group home and I discovered there are things that need to be in place for [client #4]. The nurse			

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	indicated there was no documentation available for review to indicate a repositioning/alternative seating schedule for client #4. The nurse also indicated there was no documentation available for review to indicate staff conducted body checks on client #4 to check for skin break down. When asked if there was a pain assessment tool used for client #4's complaints of pain, the nurse indicated there was not. When asked if there was any documentation available for review to indicate all staff working with client #4 were trained on his medical needs, she indicated there was not. 9-3-6(a)			

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W0484	483.480(d)(3) DINING AREAS AND SERVICE The facility must equip areas with tables, chairs, eating utensils, and dishes designed to meet the developmental needs of each client. Based on observation and interview, the facility failed for 5 of 5 clients (clients #1, #2, #3, #4 and #5) living in the group home to provide condiments and butter knives at the dining table. Findings include: An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. At 6:35 P.M., clients #1, #2, #3, #4 and #5 ate dinner which consisted of chicken leg quarters, macaroni and california blend vegetables. Client #3 tried to use his fork to tear the chicken from the bone. DSP #1 went into the kitchen and got a butter knife and cut client #3's chicken up. No salt/salt substitute, pepper, butter, ketchup or knives were available for clients #1, #2, #3, #4 and #5's use. A morning observation was conducted at the group home on 8/14/12 from 5:40 A.M. until 7:10 A.M.. At 6:45 A.M., clients #1, #2, #3, #4 and #5 ate breakfast	W0484	The Service Coordinator will re-train the DSP to have condiments and butter knives available to all clients during all meal times. To ensure future compliance, the Service Coordinator will make random visits to monitor the complete dining experience at least twice a month for three months and bi-monthly thereafter.	09/16/2012

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	which consisted of oatmeal, scrambled eggs and biscuits. There was no salt/salt substitute, pepper, sugar/sugar substitute, cinnamon or milk on the table available for clients #1, #2, #3, #4 and #5's use. An interview with the Service Coordinator (SC) was conducted on 8/17/12 at 2:00 P.M.. The SC indicated condiments and knives should be put on the table for the clients to use at all meals. 9-3-8(a)			

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W0488	483.480(d)(4) DINING AREAS AND SERVICE The facility must assure that each client eats in a manner consistent with his or her developmental level. Based on observation and interview, the facility failed to assure 5 of 5 clients living in the group home (clients #1, #2, #3, #4 and #5) participated in preparing the main course for dinner. Findings include: An evening observation was conducted at the group home on 8/13/12 from 4:45 P.M. until 6:45 P.M.. At 4:50 P.M., Direct Support Professional (DSP) #1 checked the pot with already prepared chicken leg quarters. At 5:00 P.M., clients #1, #2, #3, #4 and #5 returned to the group home from day program. Clients #1, #2, #3, #4 and #5 did not assist in preparing the main course for dinner. An interview with the Service Coordinator (SC) was conducted on 8/17/12 at 2:00 P.M.. The SC indicated clients #1, #2, #3, #4 and #5 were developmentally capable of participating in preparing the main course for dinner.	W0488	The Service Coordinator will retrain DSP to have clients participate in the dining experience to the extent of their assessed capabilities. To ensure future compliance, the Service Coordinator will make random visits to monitor participation at least twice a month for three months and bi-monthly thereafter.	09/16/2012

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